

West Sussex County Council
SOUTHBOURNE INFANT SCHOOL
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Dear Parents and Carers,

Thank you to those of you (36%) who completed and returned the Parent Questionnaire that we sent out recently. I would like to share the results with you.

Feedback was incredibly positive, and I would like to share with you just some of the positives and some of the areas where you feel that we could improve; we will discuss and work on these areas as appropriate.

Most of the statements had 100% 'strongly agree' or 'agree' responses.

Most of the 'don't know' replies were because parents had not had the opportunity to find out eg whether parents' concerns have been dealt with properly, the school responds to any concerns they have, or deals effectively with inappropriate behaviour.

- A few parents didn't agree that they received valuable information about their child's progress. I hope that now that we are back to having Open Mornings when you can see your child's work, and face-to-face parent meetings, this has been resolved to a degree.
- One parent raised a concern about parking. We (and the PTA) are working together to try and resolve the issues.
- One parent said that they found meetings in the day difficult to attend as they work full time.
- Some parents in Year 1 really miss Tapestry. Tapestry is specifically designed for, and aimed at children in Reception, as they have a very different curriculum to follow. It is an ideal way to record and assess children's learning in EYFS, but not as appropriate for children in Key Stage 1.
- Do look on the website if you want to know what the children are learning, as well as reading the half-termly topic letters that we send out. A few parents were unclear about their children's learning.
- Some parents asked about clubs. We stopped having after school clubs when we had to move to bubbles. We will certainly try to get some more clubs up and running.

I would also like to share all of the many incredibly positive and kind comments that were made, but I have chosen a few that seem to speak for many of you.

- ❖ Such a lovely school, we are so happy with everything
- ❖ The positive atmosphere is always evident at the Infants. After Lockdown there were banners and music and it felt like a celebration, not a daunting return to school
- ❖ I'm so glad our children have had an opportunity to learn and grow here – an amazing start to their school careers! And the teaching staff are brilliant, they make it what it is.
- ❖ Wonderful school with wonderful staff. You're a credit to the local community. Keep up the amazing work. My son loves coming to school and this is credit to you, well done
- ❖ The general feel of the school is very welcoming
- ❖ When I found my child was finding things hard I asked for help and support and I received it from the teacher and have seen a difference in my child
- ❖ We have been thoroughly impressed with the sensible and calm leadership of the school throughout the pandemic
- ❖ Really impressed with how the Rainbow Values are weaved throughout the school/children/parents so successfully. Mrs Partridge and the team are brilliant and caring and professional – Mrs P really knows the children and even all their names

Thank you again to those of you who took the time to complete and return the questionnaires.

Best Wishes

Mrs L Partridge